

Oakleigh Forest Civic Association Pool

Dear Oakleigh Forest Pool Members,

We understand concerns about the COVID-19 global pandemic are weighing on everyone and we want to continue to share information with you during this challenging time. We want to assure you that our top priority is focused on the health and safety of our members.

We are closely following the COVID-19 situation and associated guidelines. As per our 04-04-20 communication, we intend opening the OFCA pool for the 2020 swim season. The purpose of this communication is to outline how we intend to do this and what it means for our members ...

1. We are working closely with our Pool Management Company, American Pool, and we remain on track to have the OFCA Pool ready to open on May 23rd 2020 as planned. However, we understand that social distancing guidelines at that time may require us to delay our official opening date for member use.
2. While we may experience a delay to our opening date for member use of the pool, the costs associated with preparing it for opening cannot be deferred. With that in mind, we are asking our members to please sign up for the 2020 season ASAP. In order to make this commitment easier for families, we are making the following options available to new and returning members, ..
 - a. **Option 1:** Please pay your membership dues in full using the applicable resident or non resident pool packet available at <https://www.oakleighforest.org/pool.html>. Please note,
 - i. In the event of a prolonged delay, a rebate will be assessed. For rebates, we cannot refund the 5% credit card transaction fee incurred for payments via our online store.
 - ii. In the event that the pool cannot open for the 2020 season, a refund will be issued. \$150 of your dues will be retained and you will be able to apply it to the 2021 OFCA pool season. The balance of your dues will be refunded less the 5% credit card transaction fee incurred for payments via our online store.
 - b. **Option 2:** Please pay a \$150 deposit via check in order to hold your spot for the 2020 swim season. Complete the applicable resident or non resident pool packet available at <https://www.oakleighforest.org/pool.html> and submit with your deposit - please calculate the total dues amount noting you are only paying a deposit at this time. Please note,
 - i. The remaining dues balance is due June 1st 2020.

- ii. Both the \$150 deposit and the balance of dues must be paid via check. This cannot be done through our online store. Please make checks payable to Oakleigh Forest Civic Association (OFCA) and submit with your membership application form and dues calculation worksheet to the OFCA Mailbox (in front of the pool on Whittier Pkwy).
 - iii. In the event that the pool cannot open for the 2020 season, the \$150 deposit is non refundable, however, you will be able to apply your deposit to the 2021 OFCA pool season.
3. Should we experience a delay in opening to our members, our pool management company will continue to monitor and maintain our pool to ensure peak performance for when restrictions are eased and we can open our pool.
4. Our pool management company is ahead of schedule for lifeguard hiring and training. They have worked with the Red Cross and have completed more than 60% of the required training for their lifeguards online. This means that when restrictions are lifted they will be able to turn the pool around for opening in less than one week.
5. We will be following up in the coming weeks with more information on how we are preparing for our annual pool cleanup including details on if/how you can help where possible.

We are requesting that our members accept and support the decision to prepare for another great swim season in 2020 and that you move forward with one of the payment options outlined above ASAP. If you have any questions please feel free to contact us at ofcapool@gmail.com.

Members are encouraged to visit the Center for Disease Control (CDC) or World Health Organization websites for the most reliable and current information on Coronavirus (COVID-19). Thank you and stay healthy and safe. We look forward to seeing you at the pool this summer.

Anne O'Grady on behalf of the OFCA Pool Board